



SOCIAL SUPERMARKET VOLUNTEER

Role description

REPORTS TO: Social Supermarket Floor Manager

LOCATION: Newtown, Wellington

COMMITMENT: At least one shift a week. 2 options- morning shift- 9:15am-12:15pm or afternoon shift - 1pm-3:30pm. Our Social Supermarket is open Monday- Friday. This role requires a minimum 3 month commitment.

WHAT IS A SOCIAL SUPERMARKET?

Our Social Supermarket aims to reinvent the way we distribute food here at the Wellington City Mission. Giving dignity and mana to people in our community experiencing food insecurity. Rather than receiving a food parcel someone may not like or be able to use, people will be able to come to our Social Supermarket and choose the food that suits their needs. If needed, the shoppers will be linked up with other support actions by the City Mission or other agencies, aiming to empower them to regain financial independence and access other support necessary.

ROLE RESPONSIBILITIES: The Social Supermarket Volunteers role is to support the Floor Manager in the successful day to day operations of the Social Supermarket ensuring that the shoppers experience is a positive one.

- Ensuring shoppers and agency staff are warmly welcomed, forming genuine connections and creating a space of belonging.
- Checkout and scanning of groceries.
- Ensure shopping protocols are adhered to regarding grocery entitlements and assessment procedures outlined by Floor Manager.
- Restocking of shelves and fridges/freezers as needed.
- Cleaning of Supermarket areas including shelves, fridges/freezers and Trolleys.
- Follow all Food safety/Hygiene practices.
- Making up shopping orders as needed.
- General administration.
- Produce preparation for Supermarket.
- Please note- this is NOT a social work or counselling role.

WE NEED VOLUNTEERS WHO ARE...

- Passionate about the work we do here at the Mission and want to join our vision.
- People who want to see the Supermarket be a space of belonging and community.
- Well organised and reliable.
- Good at relating to people from a diverse range of backgrounds.
- Basic technology and computer skills.
- Able to work unsupervised but can also work co-operatively and effectively with others.
- Confident communicator
- Contactable by email or text.
- Please be aware this role could involve an element of lifting, bending and carrying heavy items so may not be suitable for everyone.

WHY VOLUNTEER?

Volunteering at the City Mission will mean you are joining us in our mission walking alongside people to see their lives transformed. We believe that together community helping community we can begin to take small steps towards achieving this. Volunteers are so crucial to how we achieve this. By joining us in our Social Supermarket not only will you begin to see this change, you will also be changed.