

ANNUAL REVIEW

2018-19



wellington
citymission





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Photo taken at Newtown Community Dinner co-hosted by The Mission following the terrorist attack in Christchurch on March 15, 2019.



LOOKING BACK & LOOKING FORWARD

The Wellington City Missioner & the Chair of the Wellington City Mission (Anglican) Trust Board

Let us throw off everything that hinders and the sin that so easily entangles. And let us run with perseverance the race marked out for us - Hebrews 12:1

Kia ora tātou – greetings to you all

We can look back over the last year with gratitude and acknowledge everything that has occurred in the Wellington City Mission; the changes that have been made; the achievements that have been recorded; but most importantly, the difference that has been made in people's lives.

We can also look forward with expectation, with a new found confidence; a place to stand in our communities; significant new opportunities especially in the housing and food provision areas; and a track record and reputation of working alongside others to achieve individual and community outcomes.

The Mission Leadership Team have been stretched and challenged under a new City Missioner and has stepped up to these challenges with wonderful enthusiasm, innovation and courage. As a consequence, we have been able to expand our services and undertake a number of new activities.

Our new activities included taking the opportunity afforded by some spare physical capacity at Kemp Home and Hospital to offer services as a Transitional Housing Provider. This offers a much-needed contribution to the housing crisis being experienced throughout the Wellington region. These activities also provided the organisational and partnership basis for the subsequent development of Transitional Housing in Britannia Street, Petone in August 2019.

One of the most significant developments in the 2018/19 year was the purchase of a new home for the City Mission at 4 – 8 Oxford Terrace, Mount Cook. In addition to accommodating the staff and volunteers of The Mission, the future use of this building will incorporate a community facing café, a social supermarket, a sacred space available 24/7, publicly available laundry and ablutions, community meeting and gathering spaces and the development of a supported residential community.

Our re-location to Mount Cook will transform the operating models for The Mission's activities. This will enable us to be even more effective for the people of Wellington and the wider region.

This building is a major development for the City Mission which we are hopeful of having available by the first half of 2021. The speed of this development is dependent on our ability to raise the necessary capital to fund such a major project. We will be launching a capital campaign in the near future to do this. To date we have been overwhelmed by the generosity of those that have contributed to the early costs of the project.

We continue to raise the funds necessary to run the City Mission through a variety of Central and Local Government contracts, social enterprise activities such as the recent launch of our Two Worlds Paella range of food products and our two stores, in Wellington and Petone. Despite these sources of income, we are very aware that we rely heavily on the generous support of Wellingtonians whose ongoing commitment to the City Mission is both humbling and deeply appreciated. Thank you.

Thank you too, to the huge number of people that make the work of The Wellington City Mission happen – to our incredible staff, our trustees, our volunteers, and to the public who support us in a myriad of ways, both large and small.

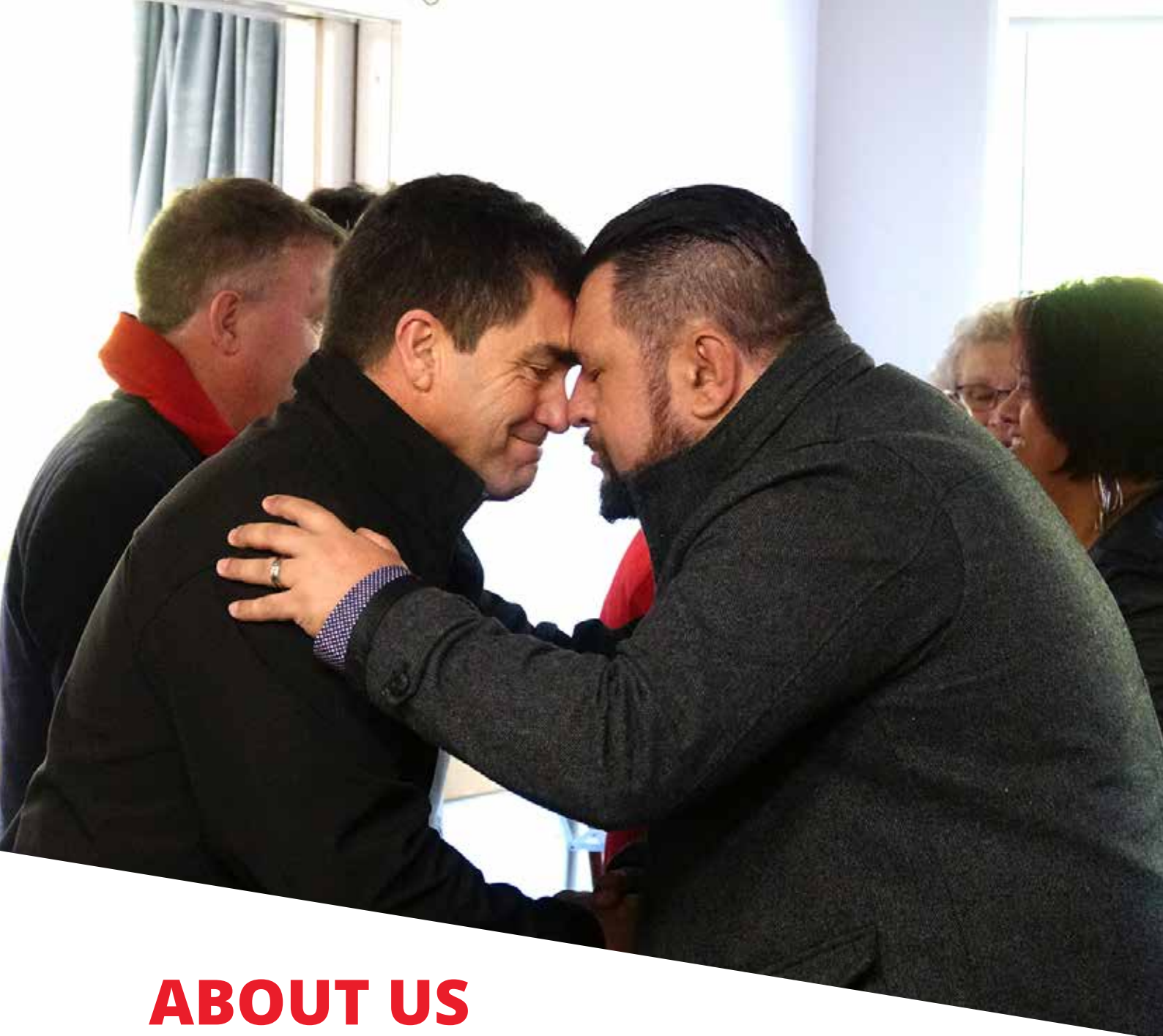
Enjoy this annual review; the stories it tells, the potential it represents and what has been and will be achieved with your support.

We look back on 115 years of service to our communities and look to the future with optimism knowing with certainty that God will direct and bless the work we are committed to doing.

Ngā manaakitanga – blessings

Murray Edridge
Wellington City Missioner

Rev. Jon Hartley
Chair, Wellington City Mission
(Anglican) Trust Board



ABOUT US

The Wellington City Mission is a charitable trust affiliated to the Anglican Church. We have been helping those most in need in the Wellington region for 115 years having been formed in 1904 from St. Peter's Church. In 1929, an Act of Parliament established The Mission as a separate entity.

Through our four programmes – Mission for Families, Mission for Youth, Mission for Independence, and Mission for Seniors – we provide holistic practical support to a broad range of people, from struggling families, to at-risk youth, and vulnerable older people. The assistance we provide includes food parcels, hot meals, advocacy, alternative education, financial mentoring, and social work support. We also operate a residential facility called Kemp Home and Hospital, providing rest home and hospital level support and transitional housing.

We are open to anyone who needs assistance, regardless of their religious belief, age, ethnicity or social background. Together, we work to identify and address people's underlying issues to create positive outcomes.

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VISION

People and communities
empowered, transformed,
experiencing fullness of life.

MISSION

Centred on Christ's compassion,
we seek to achieve fullness of
life for those who are at risk
or struggling in the Greater
Wellington region.



A Mission Social worker visiting a client.

HOW WE HELPED

During the 2018/19 year, The Mission has continued to walk alongside and provide support to people and families in need. Whether it be through our drop-in centre, the foodbank or with the help of our financial mentors, we have continued to help people and families find empowerment, transformation and fullness of life.



MISSION FOR FAMILIES

154

154 families were supported by our Mission for Families social workers

1,032

Staff made 1,032 face-to-face visits to families in their homes, and 2,022 contacts via phone or e-mail

213

213 children were supported by Mission for Families



MISSION FOR YOUTH

25

25 students attended Mission for Youth

90

Students gained a total of 90 NCEA credits, reflecting a considerable effort by both students and their teachers

104

Students participated in 104 Education Outside The Classroom sessions and life-skills workshops



MISSION FOR INDEPENDENCE

23,657

23,657 meals were served throughout The Mission, supplied by Mission for Independence

3,521

We gave out 3,521 food parcels

208

208 people received financial mentoring; of these clients 19% went on Total Money Management and reduced their combined debt by \$136,502.82

1,486

1,486 children were fed through the distribution of food parcels



MISSION FOR SENIORS

193

193 seniors were supported by Mission for Seniors caseworkers. 77% lived in the Hutt Valley, and 23% in Wellington and Porirua

1,137

Staff made 1,137 face-to-face visits with clients in their own homes and in the community, and 914 contacts via phone and e-mail

KEMP HOME & HOSPITAL

22,528

Kemp Home and Hospital provided 22,528 bed nights of accommodation for 101 people

41

Kemp had 41 new admissions



Photo taken at Newtown Community Dinner co-hosted by The Mission following the terrorist attack in Christchurch on March 15, 2019.



Social work support for whānau through advocacy, education and guidance, empowering them to better manage their own circumstances.

THIS YEAR

In 2018/2019, the majority of whānau who came to us for support and guidance were single parents. Many faced challenges relating to the lack of and access to warm, dry and safe housing, financial security, and whānau health and wellbeing.

Supporting whānau into housing has been a major priority for our MFF social workers this year, recognising the impact that living in a healthy home can have on whānau health and wellbeing. There has been a steady flow of whānau who have come to us for support, and who live with family, friends or in emergency accommodation. Often, this can result in overcrowding which is a risk factor for a range of illnesses.

While there is a considerable lack of social housing, we've continued to advocate for whānau whether it be with their landlords or Housing New Zealand. We've supported whānau with household items such as food, blankets, clothing, furniture and educational resources to improve their living situations. These are a few of life's essentials which we can often take for granted.

In addition to housing needs, our MFF social workers helped empower whānau who faced financial challenges as well. This included making

sure they received the right entitlements from Work and Income NZ, and family tax credits. We also connected people with our Financial Mentoring service to help them put together sustainable budgets and get them back on their feet.

We also increased our involvement in 'Strengthening Families', collaborating on cases with a range of specialist and local organisations. Similarly, we worked closely with other Mission services such as the Foodbank, Drop-in Centre and Mission for Youth. By working together, we shared learnings from our own areas of expertise while at the same time, growing from our learnings and continuing to do what we do best. In many cases, we created joint plans to achieve the best outcomes for whānau with complex cases. We proactively promoted awareness about our services in communities to reach more whānau in need, and how we can support them on their journeys to creating fullness of life for them and their whānau.

In response to the multifaceted and often complex challenges that whānau face, our MFF social workers spent more one-on-one time with clients, particularly in their homes. We provided more advocacy, time and resources to support and create fullness of life for whānau.

MISSION FOR FAMILIES

THE PROGRAMME

The whānau we work with in Mission for Families (MFF) are usually sole parents, with tamariki (children) aged from 0-16 years old. Whānau circumstances vary hugely, but many of the whānau we work with are struggling to meet their basic needs including affordable and appropriate accommodation. They may have experienced domestic violence or trauma, and have limited resilience and local family support.

Our qualified team of social workers take a whānau-centred, strength-based approach to supporting whānau and tamariki. The programme empowers whānau with skills to address domestic violence, grow parenting behaviour that meets the needs of tamariki, facilitates access to resources, and supports and builds whānau resilience. Whānau can be referred from a variety of sources including other health, educational or social agencies, along with self-referral.

Whānau are allocated a social worker and, after an initial assessment process, a whānau-centred support plan is agreed and understood. In the short term we may be addressing immediate safety concerns and facilitating access to resources including the basic needs of food, health and sustainable accommodation. In order to support long term goal achievement, other Mission services such as financial mentoring or food parcels may be utilised. The Mission has developed strong working relationships with other agencies and we advocate for whānau in situations they may find difficult. We also collaborate with several external social agencies and networks, such as the Strengthening Families process.

Building whānau knowledge and skills so they are empowered to achieve their goals means our support is no longer required. However, we will remain there for whānau should they ever need our support again in the future.

MY STORY

I was living with my parents, when I fell pregnant. My whole family was very unhappy about it, and they kicked me out. With nowhere to go, we lived in my car.

I remember crying every day.

Even though I was working, we had little money, and I was sick a lot. Meanwhile my husband was struggling to find a job and I was always worried about the life our baby would be born into. After three months, Work and Income found us temporary emergency accommodation in a hotel. Life was much better than in the car, but we never felt settled because we knew we had to move out soon. After four months in the hotel we had to move into a house that was way too expensive for us, leaving us with just \$10 a week after rent.

Then we were introduced to Isapella, a Mission social worker. Having Isapella on our side was such a relief. She gave us culturally specific food parcels, and cleaning products. Isapella also started to help us get ready for our baby. She provided important

items like hand-knitted blankets, clothes, and a car seat, and introduced us to Family Start so we could learn skills to be the best parents.

However, even with all this help, staying in the private rental was not going to work for our family long-term. Isapella got us on the Housing NZ waiting list and in April we were so lucky to find our new home and two months later, along came our beautiful boy!

Now we feel so happy and secure. I'm confident that we are taking care of our boy well, and that he will grow up healthy and safe. We're now fully independent from The Mission's support, but I know we can call Isapella if we ever need to. I'm looking forward to going back to work when I can. My husband has got a passenger driving licence and applied for a taxi.

After everything we've been through, it's going to be so special celebrating our son's first Christmas in our own home. We just feel so lucky!



MISSION FOR YOUTH

THE PROGRAMME

Disengaged rangatahi often look for new ways of being accepted. This can lead down a negative or counter-productive path, and cause associations with inappropriate role models and involvement in anti-social activities, crime and drugs.

Mission for Youth (MFY) provides a comprehensive Alternative Education and life-skills programme for these rangatahi. We aim to provide them with a place of belonging, which offers opportunities to master skills and encourages self-reliance, motivation and generosity.

Typically our rangatahi are aged between 13 and 16, and have often grown up experiencing mental health issues, family dysfunction, violence, abuse, or drug and alcohol addiction. Through counselling, personal support, advocacy and mentoring, some of the Wellington regions 'high-risk' youth can address underlying issues in a safe

environment. Simultaneously, they work to achieve NCEA qualifications, learn new academic and social skills, and build positive relationships.

Rangatahi work through personal plans tailored to their strengths, interests and needs, to achieve meaningful academic and social goals, and lasting transformation. With the encouragement and guidance of youth workers, they work through important issues and explore future possibilities. We also collaborate with a range of external community services and specialists for more comprehensive support; these include Oranga Tamariki, alcohol and drug counsellors, Police Youth Aid, and health education providers.

Through MFY, rangatahi find an identified pathway for their future including returning to mainstream school, enrolling in ongoing education/ training, or moving into paid employment. This enables them to engage in and positively contribute to their community.

A comprehensive Alternative Education programme for youth who have disengaged or been excluded from mainstream schools, providing a place of belonging, life-skills, and new opportunities.

THIS YEAR

MFY has continued to empower and build the confidence of students who have become disengaged from mainstream schooling. Rangatahi have come to us from a high school, where they may have been suspended, are at risk of further suspensions or had multiple exclusions or enrolment refusals.

What we've seen, particularly in the last few years, is an increase in students and their whānau dealing with complex issues. In most cases, these have contributed to students being classed as extreme high-risk. As such, our MFY social and youth workers have provided greater wrap-around support outside of school, in order to make positive gains.

The breadth and depth of the issues our rangatahi are faced with has meant that we have increased advocacy and referrals in areas such as, alcohol and drug services, mental health, pre and post-natal services, sexual health, family therapy, suicide support and prevention, anger management, trauma and youth justice.

Maintaining regular, positive engagement with Police has helped break down the barriers and stereotypes most of our rangatahi arrived with.

We've found it beneficial continuing to work across our services, for example the Drop-in Centre have provided nutritious lunches two days a week for our students. Mission for Families, Financial Mentoring and the Foodbank have supported student whānau, while we focus on the rangatahi.

At MFY we've introduced a hub-like setting where specialist external services meet with our rangatahi and whānau on site. MFY is seen as a mutual space, so we hosted as many meetings as possible as opposed to clinical spaces where families don't feel as comfortable.

We've seen positive results and have been heartened by the fact that after two to three terms working with rangatahi and their whānau to overcome their challenges, there was a noticeable increase in programme attendance.

As a way of re-engaging rangatahi with education and social activities, we've strengthened our use of tikanga Māori and Te Reo in our programme. We've also linked our social programme to NZQA 'unit standards', covering real-life learnings that are relevant for our rangatahi.

We're really proud that our students continue to make social and academic gains during the year, with many going into employment or continuing onto further studies.

MY STORY

When I was about 14, I pretty much stopped going to school. It was no fault of the school, I just didn't like the classroom environment, and my home life was unsettled too. My parents always wanted the best for me, and knew I needed an education, so my mum enrolled me in MFY.

I have so many good memories 15 years later. At first, I liked coming in for the recreational activities like the gym, sports, and camping trips. Soon it became my home away from home.

Every morning we'd all sit in a circle to talk about how we were feeling, and why. Opening up like that helped us become like a family. I think you can only really start to excel when you're comfortable in your environment. Over time, I began achieving my first NCEA Credits. I finished my year at MFY after achieving NCEA Level 1, which was something I never thought I'd get.

When I had my first daughter I really sharpened up. I got into security, which is what I'm still doing a decade later.

I've always wanted to give back, especially at Christmas, because I think everyone deserves to feel part of Christmas in some way. I remember my mum receiving a Mission Christmas food parcel once when I was a kid – without it we would've had nothing.

Last year I decided to do a special Christmas fundraiser for The Mission and ended up raising \$1,200! I was overwhelmed by the response, and so grateful for everyone who got on board. There really is no better feeling than helping someone else.

If it wasn't for The Mission, I know I could have headed down a negative route. I wouldn't have had any formal education on my CV, and I don't think I would be in the great place I'm in today.

I have beautiful daughters, an amazing partner, and a career I love. I'm doing everything I can to provide the best for my family and teach my kids the importance of helping others.



Guiding, supporting, mentoring and connecting with vulnerable members of the community, enabling them to achieve an improved quality of life.

THIS YEAR

The MFI team have continued to walk alongside individuals who have become disadvantaged in some way. Whether it be through isolation, unemployment, homelessness or their struggles with mental health, disability or addiction issues, our MFI have supported people through services such as our Foodbank, Drop-in Centre or Financial Mentoring.

A common theme that we have seen in our work, is the increase in the 'working poor'. These are people who have full or part-time employment, but through no fault of their own, are not able to keep up with the rising cost of living. They more often than not only require one-off assistance due to unexpected bills that they haven't been able to afford or pay. This year, they made up around 15% of our clients.

The rising cost of living, and the lack of available and affordable warm, dry and safe housing has meant that we have seen an increase in individuals coming to MFI for assistance. We've found that this has been one of the most common issues that our clients have faced.

Of the 185 people our Community Service Advocates (CSAs) worked with, 29% identified as homeless (without shelter, in temporary

accommodation, sharing accommodation, or in inadequate housing). Demand for our CSAs rose over the past year, and we increased staff capacity in response.

Our Foodbank has also seen a steady flow of people requiring assistance. The top four reasons people accessed the Foodbank were:

- insufficient regular income (26%)
- unexpected bills (13%)
- new to town or high moving costs (10%) and;
- ongoing debt (10%).

Through 2018's winter months, 62% of all applications were returning clients. In the second half of the year, there was a clear increase in Foodbank applications and external agency referrals. However, following on from the Christmas period, the Foodbank's stocks were extremely low, so we called for more food donations through social and news media with great results. Our Foodbank also supported 47 other organisations ranging from social service agencies to schools throughout the Wellington region with food parcels.

There was a steady increase in clients accessing our Financial Mentoring service with more debt than in previous years. Clients' average debt increased by 54% over the year, from \$7,975 to \$12,304. The nature of their debt was generally more complex, requiring input and advocacy from financial mentors to improve their budgets and get out of debt.

MY STORY

Eight years ago, I became a mum to my first child. It was a really exciting time, but I was anxious to make sure my daughter was healthy and safe. So, heading into winter, we had the heater on 24/7, and I was left with a huge power bill that I had no way to pay. I had some debt I was very slowly paying off, and no savings. I didn't have enough money to cover costs, which often meant missing out on meals myself. We were heading backwards.

Work & Income referred me to the financial mentor from The Mission's Financial Mentoring service, to help organise my finances and make sure I could be the best parent I could be. We worked out my entire budget, and everything made so much more sense. I joined their Total Money Management, so The Mission automatically allocated money for living costs and paying back debt. We were making progress, but winter still added a lot of extra stress. We could only afford to warm one room in our cold house and buy single bags of firewood. Honestly it was a real battle but The Mission's help with food parcels, clothing, and bedding made such a big difference. I really

appreciated the Mission's personal and emotional support as well. It all helped us get through the toughest times.

Today I'm proud to say that I am no longer dependent on The Mission's support. I'm back at work fulltime and I'm debt-free. My entire focus is on working hard, caring for my kids, and thinking ahead.

It's such a relief having some money set aside for emergencies, and when Christmas or birthdays come around, I know I can afford it. I have a strong budget, and I'm fully prepared for this winter. I'm in credit with the power company, and I even bought an electric chainsaw so I can cut my own firewood!

I'm so grateful to The Mission, and everyone who gets behind it, for the opportunity we were given. I'm proud to be independent, and it's rewarding to know I'm setting an example for my children.

MISSION FOR INDEPENDENCE

THE PROGRAMME

People in distress due to unemployment, debt, homelessness and social isolation often access our Mission for Independence (MFI) programme. Many are minimum-wage workers, single-income earners or beneficiaries who find themselves unable to meet their basic needs of food, health and accommodation.

Our Drop-in Centre (DIC), Foodbank, Community Services Advocate (CSA) and Financial Mentoring services are all elements of the programme. The DIC is a place that provides hot meals and fosters social connection and community for a variety of people. The Foodbank offers immediate assistance, but also helps relieve a major stress as service users focus on achieving positive long-term outcomes. The CSA's act as navigators and facilitate access to much needed resources and support, and Financial Mentoring (offering budgeting advice and Total Money Management).

They also provide people with support and education to achieve their goals.

When someone first asks The Mission for help, one of MFI's services is often their first connection point. Crucially, this service can form the gateway for people to access other Mission programmes and services, to identify their underlying issues, and discuss options and possibilities to address them and get on track to a positive future. MFI also offers holistic support to the wide range of clients across all The Mission's programmes, for example Mission for Families.

We recognise and value meaningful activities that give people a sense of belonging and achievement – such as employment, formal qualifications, volunteer work and other community participation. Through education and engagement, people are empowered to make the choices and changes that will help them live with dignity – not in isolation, but with connection and meaning.



Enhancing fullness of life, dignity and respect for older people with health, disability or social isolation issues.

THIS YEAR

The vast majority of MFS clients this year lived alone, had a limited income and many had one or multiple issues; including mental health conditions, physical impairments or ongoing medical treatments. Many others also become vulnerable due to a lack of social engagement, transport and adequate housing. Those with a disability or who required mobility aids, pre-prepared meals or had memory loss also increased.

MFS service delivery was up from 2017/2018, with other Mission services making 31% of all referrals received from Community Services Advocates, an 11% increase. In part, that was due to our successful move from Kemp Home & Hospital to The Mission's Newtown premises.

Financial limitations meant many seniors had little opportunities to find private rentals or residential facilities. There was a very small supply of supported housing in the Wellington region, and long waitlists existed for age-appropriate social housing.

According to the Ministry of Social Development's housing report, the demand for social housing grew 56% from 2017–2018. The immense challenges in housing often eroded seniors' hope and positivity for their future and left them feeling disempowered.

91% of MFS clients did not drive, and very few had family support with grocery shopping, personal errands, and appointments. Most seniors used a mobility card, indicating a level of disability that renders public transport inaccessible and the seniors who couldn't access free public transport were at a disadvantage. Although the mobility card subsidy helps, frequently paying for transport to health appointments diminished any budget to attend social opportunities, contributing to isolation. Loneliness affected 35% of MFS clients.

Our strong networking and regular participation in advocacy groups allowed us to act as a valuable stress-relieving resource for our seniors.

MISSION FOR SENIORS

THE PROGRAMME

Many people who access the Mission for Seniors (MFS) programme are living alone and in need of daily support. Health and ongoing issues are making daily life a struggle. Many are feeling lonely and/or they have become disconnected from their communities. Some are the main caregivers for their partner (often with dementia) or an adult family member.

MFS provides a unique relationship with older people by taking a person-centred holistic approach. Our home-visiting team of qualified and experienced social and case workers walk alongside seniors by acting as an information and problem solving resource. A strengths-based approach is used to help older people feel empowered so they can recognise their aspirations, capacities, barriers, options, and resources to improve their quality of life. They

are supported to make positive changes to their well-being and become interdependent with their community, which enables them to remain in their own homes for as long as possible.

Initially we assist with prioritising their goals and how changes can be made. This might mean helping people to gain their rightful entitlements and connecting them with the services they need. If appropriate, family and friends are included in the journey. Transition support is also given when living alone at home is no longer practical or safe. By showing seniors the options that are available to them, they're able to live a fuller life.

Many people move off the programme once they feel empowered or have completed their personal goals. There is always the proviso that seniors can ask The Mission for support again if new challenges and difficulties arise.

MY STORY

I'm classed as being 'deaf-blind'. I've got 'macular degeneration' in my eyes, and without my new hearing aids in, I can hardly hear anyone. I'm only just meeting my basic living costs, and I'm pretty much on my own.

As you might imagine, back when my hearing and sight got worse, it became really difficult to get hearing aids sorted. I couldn't hear people on the phone well, I couldn't even hear the doorbell, and reading important letters was near impossible. I used to take letters back to the senders to decipher them, and I even walked across to the lady at the supermarket to read them out to me.

Getting to appointments was tough too. If there was any glare outside, I couldn't see, and I couldn't read the numbers on the buses. As a result, everyone was finding it hard to get hold of me and the whole process took ages. That's when a nurse at my medical centre got in touch with Mission for Seniors. My new caseworker Annette became my go-between, and things started changing for me.

With her advocacy, time, and effort I was finally able to get my hearing tested and receive my own hearing aids. Together, we made my home much easier for me to live in too. We got the loudest doorbell installed and got an alarm under my pillow in case of a fire. She arranged for me to get a Total Mobility Taxi card, and my photo put on my Gold Card to make it easier for me to get around. Annette even referred me to get fortnightly home help, so if there is anything I can't read my helper will tell me what it's about.

All of the help has really improved my day-to-day life.

To put it mildly, Annette's support has been absolutely marvellous. Having her there has taken a lot of my anxiety away. She has helped me feel more independent so that I can look after myself.

If something ever worries me, or I need advice or advocacy, I know she's only a phone call away.



KEMP HOME & HOSPITAL

THE PROGRAMME

Located in Titahi Bay, Kemp Home & Hospital is an excellent residential care option for seniors. It's an 81-bed facility, offering both rest home and hospital-level care, for people who require permanent or short-term care. Residents have access to a physiotherapist, podiatrist, dietician, and hairdresser, and are served nutritious home-style meals to suit all dietary needs. Both home and hospital are independently audited to ensure compliance with NZ Health and Disability Services Standards.

While we acknowledge the importance of supporting the physical needs of residents so they can gain maximum fulfilment from life for as long as they are able, a holistic approach to care and support is essential. A person's social, cultural and spiritual well-being are all part of their care at Kemp. In-house activities run six days a week, including themed days throughout the year. There

are also resident social groups. In line with The Mission's Christian values, St. Nicholas Chapel is on site, with a dedicated Chaplain to provide spiritual support and pastoral care.

We encourage residents to maintain links with whānau and community, and welcome whānau participation in our events. We have open visiting hours and hold monthly community support group meetings on site. It's also critical that the environment encourages residents to make meaningful choices – including the clothes they wear, the layout and contents of their rooms, and participation in their healthcare decisions. Regular resident and whānau meetings mean people get a say in the place they call home.

Kemp Home & Hospital's environment enables many of its residents to be as independent as they can, and achieve a lifestyle that would not be possible without this level of support.

An 81-bed facility offering both rest home and hospital-level care, for residents who require permanent or short-term care - improving their quality of life.

THIS YEAR

This year, Kemp Home & Hospital continued to deliver services with care and compassion, within a home-like environment, for both permanent and respite clients. We facilitated 41 admissions and supported 101 residents in total.

The trend of older people remaining in their own homes for longer continued. Seniors entered residential care when they were frailer, so we saw an increase in the complexity of residents' medical, behavioural, and social needs. This required more Registered Nurse input along with specialised equipment. We also provided more end of life care. The New Zealand Aged Care Association report "Caring for our Older Kiwis – The Right Place, at The Right Time" (2018) indicated that older people's health improves once they move into aged residential care. This was proven at Kemp, where, of those who reported feeling lonely at the time of their assessment, over 80% no longer felt lonely after six months.

Kemp recognised the barriers seniors and their whānau may experience when trying to access aged residential care. We have heard that in general, the pathway is stressful, confusing and difficult to navigate. In response, Kemp increased its focus on our pre-admission process in order to create a smoother transition. This included a home

or hospital visit prior to their admission – allowing a better understanding of the resident's needs. Residents reported that it was reassuring to see a familiar face upon their admission to Kemp. The Ministry of Social Development estimated that almost one in ten New Zealanders provides care for someone close to them who needs help with everyday living, due to a health condition or disability. Many have also been providing care for people who required hospital-level respite care, indicating that they were under enormous pressure to support seniors who have high needs. In response, Kemp also provided short-term residential care to give carers a much-needed rest or break, so they could continue to care for their senior in the community.

Kemp maintained its achievement of four-year Health and Disability Standards certification. The independent audit acknowledged areas of organisational strength and "continuous quality improvement", especially in the recognition of Māori values and beliefs. It also noted our encouragement of good practice, referencing the integration of activities that resulted in a reduction of resident falls by 50% this year. We also achieved a pass with the Porirua City Council kitchen audit in September 2018, verifying appropriate food management and handling.

We invested in staff training and in-service education, to enhance our team's expertise and service delivery, including aged-care topics, and Health and Safety training.

MY STORY

You always expect to have ups and downs in life, but as I got older, I noticed a few big issues were really starting to take over. I was living in a flat by myself with no family around and felt very alone. Even when I got out of the house, I felt quite ostracised. My health was worsening.

Getting up the stairs in my home was always a battle and climbing onto the bus was near impossible. I started making excuses to stay at home, which just added to my feeling of isolation. I ended up in hospital because my breathing got really bad. They told me it was time I was in care, and that I couldn't go back to my home of 25 years. It was really hard on me. I fretted a lot, and hospital staff would sometimes find me weeping in my room.

In the end I realised they were right, so I made the decision to get the support that was available.

When I arrived at Kemp, everyone made me feel wonderfully welcome. The staff work very hard and do a fine job. My mental and physical health is watched out for, and I feel really cared about.

I want to be as independent as possible for as long as I can, and to my surprise being here has meant I'm able to do so much more. I like taking trips down to the town centre or walking around Titahi Bay. Keeping moving and getting fresh air has healed me a lot. I'm also enjoying spending time with the lovely people here. There are so many super programmes, like arts and crafts, so I try to go along to most of them. When I do need my quiet time, I like going to the chapel to think and pray, and then I can come back refreshed.

My life is so much better now. I'm confident and connected with people, and I'm really looking forward to enjoying a few extra years too!



FUNDRAISING & WAYS TO SUPPORT

To everyone who supported us during this year with donations of money, goods or time we wish to thank you for your generosity and commitment to those in need across Wellington. We're so grateful for everyone that got behind The Mission and supported the numerous fundraising events and activities we ran throughout the year – or you ran on our behalf. Your support has helped us make a huge difference to the lives of others in our local community and we hope you enjoyed getting involved as well.

Some of our key fundraising activities from the 2018/19 financial year included:

INDIVIDUAL SUPPORTERS

We are incredibly grateful for the people who donate throughout the year, whether that's through a regular Automatic Payment, donations to our magazine appeals, leaving a Bequest, Payroll Giving, or another way. This long-term, consistent support makes a huge difference and allows us to

do so much in communities across the Wellington region.

TRUSTS AND FOUNDATIONS

There are a number of key Trusts and Foundations that provide funding for The Mission throughout the year. We simply couldn't do what we do without these contributions and ongoing support.

CORPORATE PARTNERS

We are so thankful for the generous support we receive from Wellington businesses and all of their staff throughout the year, including financial contributions, donations of goods, volunteering and the provision of pro-bono services. We love hearing all of the different fun ways employees work together at events to raise donations! We enjoy working alongside corporate volunteering groups, and collaborating with our corporate partners for better outcomes for our community.

VOLUNTEERS

Our volunteers are simply amazing and are the backbone of our foodbank and daily meal services. This year, volunteers contributed 5,124 hours of volunteer time to The Mission.

CITY MISSION STORES

Our two City Mission Stores (in Wellington City and Petone) and TradeMe store have continued to deliver a sustainable income for The Mission again this year selling high quality recycled goods in a modern shop environment. Everything bought or donated supports The Mission's work across the Wellington region. We were also delighted to celebrate the two-year anniversary of the opening of our Petone store this year.

BROWN PAPER BAG APPEAL – WINTER APPEAL

Our Winter Appeal focuses on collecting both funds and goods, to enable The Mission to support people in need throughout the challenging winter months. This year we ran our iconic Brown Paper Bag Collection throughout the month of July. Through all the Winter Appeal activities we were able to collect over \$120,000 worth of food and other goods, and raise over \$40,000. Thank you to everyone who supported this appeal, and to our key partners who make this campaign possible, including: Z Energy stations across Wellington, Burns Ltd, Kaha Trading Ltd, Pelorus Trust, Precinct Properties NZ Ltd, Mediaworks, and The Dominion Post.

CHRISTMAS STAR APPEAL

The Christmas Star Appeal is another major annual fundraising appeal. Many individuals, families, businesses and groups got behind the appeal in 2018, answering our call to "Be Someone's Star" at Christmas. Appeal activities included our Walk of Fame, which was displayed on Wellington's waterfront for the fourth year. We were thrilled to display 362 stars – a record number! Workplaces across the region also filled an amazing 560 Christmas Star Boxes with food and gifts. It also included our Street Day collection, NZSO concert collections, Pack the Bus with The Breeze, Dineaid collections, and Christmas Star Boxes.

EVENTS

Throughout the year we run a number of fundraising and community events, or are the beneficiary of events to collect donations and raise awareness of our work across Wellington.

Each event brings together a diverse group of Wellingtonians. Events are a great way for us to connect with and thank Wellingtonians in person, in our community – and just awesome to take part in.

In particular this year we want to thank all of the individuals, businesses and groups who ran or supported us at the following events: our Mission Auxiliary; The Hurricanes; #kickitkiwianastyle game collection with Wellington Phoenix and their supporter groups Yellow Fever and LFC; local cafes who supported our Great Wellington Pick Me Up; Lucy Revell's "Soap for Society" collection; The Wellington Food Show; New Zealand Symphony Orchestra (NZSO); Parker & Associates Royal Wellington Charity Golf Day; Dineaid and all of the participating Wellington restaurants; The cast and crew of "Side by Side" by Sondheim; "Pack the Bus" with The Breeze Radio station and Mediaworks!

"It is my real pleasure to thank and honour all of our wonderful supporters who give to The Mission and help others in need in our city of Wellington. Every day here at The Mission we meet with people in our community who, find themselves in hard circumstances and need our help. We simply couldn't offer them support without your donations of money, food, goods and time. Thank you for joining with us to empower others to have more fullness of life, and a happier future."

- Bridget Child, Fundraising and Marketing Manager



GET INVOLVED

There are so many ways you can support The Mission and make a difference in your local community.

Become a donor or a regular giver

Regular donations provide a dependable source of income and your generosity will support all areas of our work.

Leave a lasting gift in your Will

Leaving a legacy is a very special way to make a lasting difference to people in need in Wellington.

Corporate Partnerships

Our corporate partners support us through: staff fundraising events, payroll giving, corporate donations, donating goods, as well as pro bono and volunteering support.

Events

Support our annual events such as The Brown Paper Bag Appeal, or run your own event gaining sponsorship!

Volunteer for us

We depend on volunteers to keep our services running throughout the year and we have numerous ways you can donate your time to help out.

Shop

Donate, volunteer or shop at our City Mission stores in the CBD and Petone.

Donate Food or Goods

We rely on donations of food and goods to ensure we can provide basic necessities for those in need.

To find out more, please visit

wellingtoncitymission.org.nz or contact us on: 04 245 0900 or email: enquiries@wgtncitymission.org.nz

FINANCIAL REPORTS

The Wellington City Mission achieved an operating surplus for the year of \$925,000 for the 12 months ending 31 March 2019. This surplus was largely due to the receipt of a generous donation, targeted to the development of 4 Oxford Terrace, Mt Cook. The City Mission intends to redevelop and deliver all its Wellington City based services from this site. As has been evidenced across the property sector our buildings had an increase in valuation from the previous year, and Kemp Home & Hospital had improved occupancy levels including utilising some spare capacity for transitional housing.

The summary financial report has been extracted from the audited financial report of the Wellington City Mission (Anglican) Trust Board of the same date. This may not contain sufficient information for a full understanding of the financial affairs of the Trust, but copies of the full financial report can be obtained from the Corporate Services Manager, Wellington City Mission, PO Box 7477, Newtown, Wellington 6242.

SUMMARY OF COMPREHENSIVE REVENUE AND EXPENSE FOR THE YEAR ENDED 31 MARCH 2019

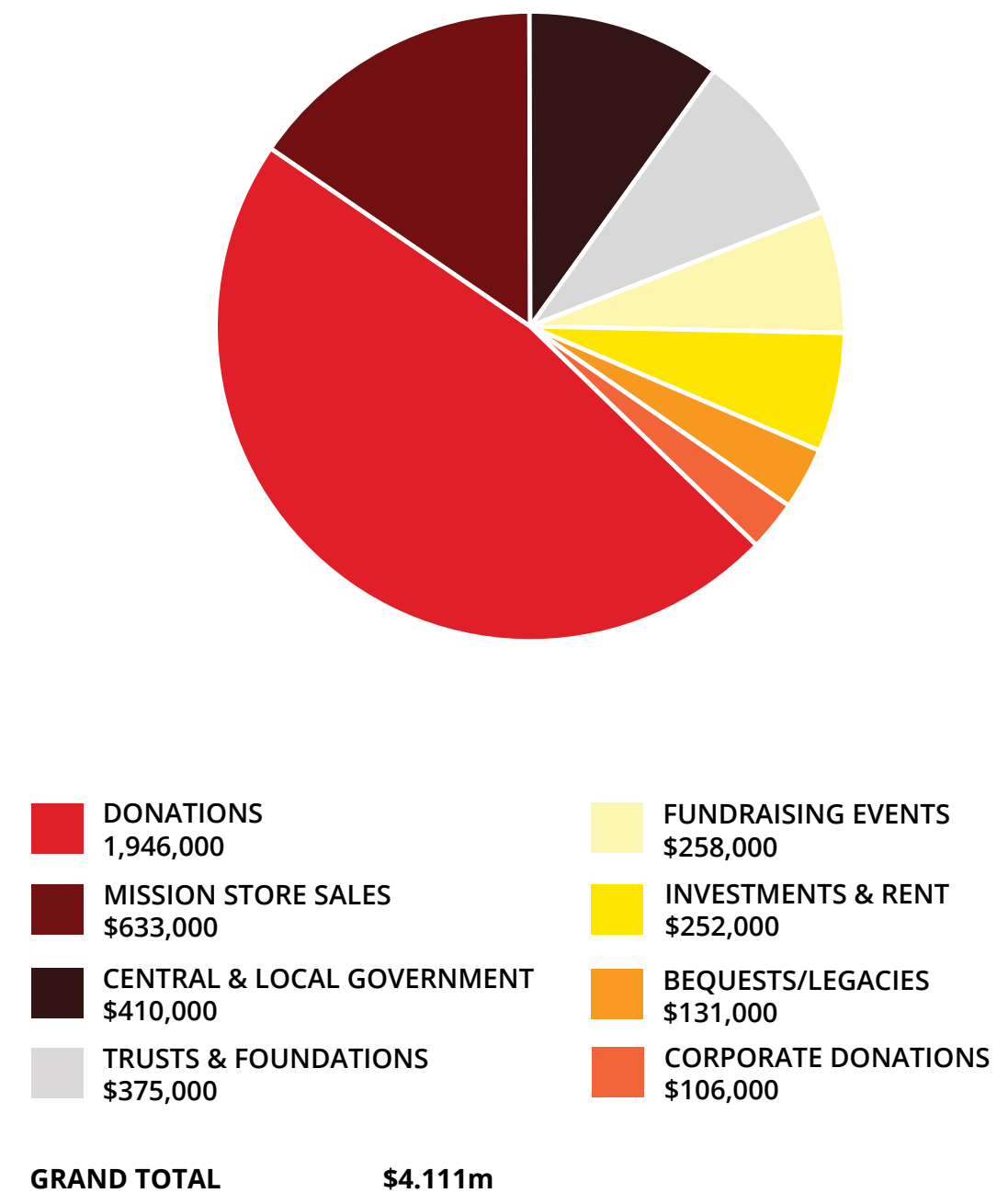
	2019 \$000'S	2018 \$000'S
Revenue		
Kemp Homes & Hospital fees	4,130	3,895
Other Kemp Income	97	-
Wellington City Mission	4,111	3,495
Total Income	8,338	7,390
Expenditure		
Kemp Home & Hospital	3,991	3,489
Wellington City Mission	3,422	3,684
Total Expenditure	7,413	7,173
Consolidated Surplus / (deficit) for the year	925	217
Other comprehensive revenue/(expenditure)		
Revaluation of land and buildings	1,931	(500)
Total Comprehensive Revenue & Expense	2,856	(283)

SUMMARY OF CONSOLIDATED FINANCIAL POSITION AS AT 31 MARCH 2019

ASSETS	2019 \$000's	2018 \$000's
Current Assets		
Cash and cash equivalents	286	429
Trade and other receivables	274	231
Investments	39	72
Prepayments	176	120
	<hr/> 775	<hr/> 852
Non-Current Assets		
Investments	2,903	3,384
Property, Plant & Equipment	10,912	5,885
	<hr/> 13,815	<hr/> 9,269
Total Assets	<hr/> 14,590	<hr/> 10,121

LIABILITIES	2019 \$000's	2018 \$000's
Current Liabilities		
Trade and other payables	275	277
Income in advance	-	13
Employee entitlements	634	500
	<hr/> 909	<hr/> 790
Non-Current Liabilities		
Employee entitlements - long service leave	66	66
Loan Christian Savings	1494	-
	<hr/> 1560	<hr/> 66
Equity		
Accumulated funds	7,952	7,027
Asset revaluation reserve	4,169	2,238
	<hr/> 12,121	<hr/> 9,265
Total Equity & Liabilities	<hr/> 14,590	<hr/> 10,121

WELLINGTON CITY MISSION REVENUE





Opening of Britannia House, August 2019.



LOOKING FORWARD

MISSION FOR FAMILIES

After completing a model of practice and annual plan for the programme, Mission for Families has a strong foundation for the coming year. The practice framework, guided by our Mission, Vision, and Values emphasises holding a person accountable for solutions, rather than responsible for problems. This approach, coupled with forming positive and trusting relationships with whānau, will best empower whānau to create lasting change, and make the best decisions for themselves and their children.

In the coming year, we will continue facilitating and linking strategies that are working particularly well. Namely, connecting whānau to their local communities to utilise available resources, external agencies for specialist assistance, and extended whānau for extra support. Many whānau are estranged from their wider whānau, and for whatever reason may be hesitant to connect. Together, we will explore ways to build

supportive relationships within whānau and nurture a sense of belonging for children.

Staff will continue attending community group, social agency, and local government networking and training events. With a strong community presence, government agencies update us on changes in the pipeline and advise us on what we need to do as an organisation to continue being an excellent service provider.

Working relationships with government agencies will be vitally important in making strides in housing and financial advocacy. Similarly, we will look for any opportunities to expand public awareness about our programme and who we work with in the community. This will encourage agencies to work alongside us, increasing referrals to our services and boosting our capacity to support whānau through a range of challenges. Ultimately, we will strive to reach as many whānau in need as possible.

We will place an emphasis on strengthening our whānau programme evaluation system, to better communicate the success that can be difficult to put into figures. For example, measuring and showing a drastic increase in a parent's self-belief is difficult to articulate in a way that Mission donors and funders can appreciate.

We will provide whānau with a range of feedback mechanisms that capture such results. A more robust evaluation model will give us reliable information about how our programme's practice is effecting change for the whānau we work with, and in the wider community. Additionally, this information will give the whānau who have accessed the programme the opportunity to be part of our programme design and planning.

MISSION FOR YOUTH

Mission for Youth is the only Alternative Education provider in central Wellington. Under the current government, there has been a commitment to help Alternative Education's capabilities grow, so we are advocating for that with relevant people in the sector. Our Alternative Education sits alongside our pro-social learning programme.

There is a huge gap for mentors in the age group we work in, and our youth workers are trying hard to fill the gap. With the growing needs and complex situations of rangatahi and their whānau, we are concerned about rangatahi and whānau getting access to important services.

Some specialist services can be out of reach, either because of their costs or have requirements such as only being available after a criminal offence. However, alongside offering Alternative Education and pro-social learning opportunities, we will continue providing much-needed advocacy, and introductions to the Mission services and specialist agencies that can provide wider support. We expect the increasing numbers of our whānau accessing these services to continue, particularly the Foodbank, as parents struggle to keep up with rising living costs.

We are also looking at how we can support community initiatives, such as inviting external groups to share our space for education or engagement. Working alongside other organisations not only supports community awareness but enhances the work we do with those who are in real need.

Finding new future pathways, including programmes and courses for our rangatahi to attend once they graduate is important. Courses taking open enrolment for 16-year-olds have drastically decreased over the past few years. We currently only have one option for students. We will continue developing opportunities for work placements in the Drop-in Centre and incorporating work experience units. Additionally, City Mission Store placements may be a possibility for suitable current students, or as employment for graduates.

Our programme will continue being driven by The Mission's Values, along with our passion to give young people a chance at education and social connection.

Ultimately, it's about providing our next generation with an alternative positive pathway for their future.

Our programme will continue being driven by The Mission's Values, along with our passion to give young people a chance at education and social connection.

MISSION FOR INDEPENDENCE

As housing is one of the major issues confronting clients across all programmes, the Mission for Independence team will continue developing our existing collaboration with social housing providers, including Housing NZ. We are planning to host an MSD housing specialist staff member in our Newtown office for half a day, once a week. This will give our programmes a dedicated person to work with in regard to clients' housing situations and create more opportunities to make a greater difference for those in need.

The financial mentoring team will look to provide more group education sessions, as the few that we carried out this year were hugely successful. Our Money Mates coordinator will provide these sessions across all Mission programmes and in the wider community.

We will put more focus on Foodbank collections and collaborations, to nurture our food stock and continue meeting demand. Our Winter and Christmas appeals will be vitally important, and we will stress the importance of donating much-needed food items during both.

Physical space in our Newtown office will be an issue in the coming months as we expand our services to meet the demand for more CSAs in the community. We are also looking to increase capacity in the Hutt Valley, working closely with other community partners connecting with harder to reach communities.

Our CSAs will also continue strengthening our ongoing partnership with DCM in the Street Outreach space, with our joint outreach initiative focussed on assertively engaging with rough sleepers to ensure homelessness is a rare, brief and non-recurring event. Together, we will increase our visibility and personal contact with those who are rough sleeping within the Newtown, Miramar, Strathmore, Island Bay, Berhampore, and Kilbirnie areas. This will benefit our suburban homeless community and complement our joint effort to end homelessness in Wellington.

MISSION FOR SENIORS

In line with ongoing trends, connection to others and community activity will continue to be a major demand from older people in the community. This year, over 80% of Mission for Seniors clients suffered three or more conditions and/or lived

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Major changes to the programme are envisaged, as we run a pilot specialising in meeting the growing need for socialisation and community connection.

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alone, 85% felt unwell daily, and only 9% were still driving.

As a result, becoming housebound will continue affecting a major portion of seniors in the coming years. As the ageing population rises as well, there is doubt from all agencies involved about how well New Zealand is adjusting to the growth and complexity of needs for our senior population.

We acknowledge that we can't tackle all of the growing issues seniors will face in the future alone. However, forming specialised services and nurturing strong partnerships with other agencies will have a meaningful impact.

As such, we believe our programme cannot maintain our broad approach to support. Major changes to the programme are envisaged, as we run a pilot specialising in meeting the growing need for socialisation and community connection. This will also include the use of hand-picked volunteers in key support roles.

Taking our existing knowledge and resources and focussing on the much needed area of social connection for seniors we will increase efficiency and build community by avoiding doubling-up on services that are offered elsewhere – to achieve better results in a growing area of need. We will also place importance on innovation, developing

new ways of addressing old issues and complex challenges.

It will be vitally important to set a comprehensive structure in place before the pilot starts, with a clear purpose, timeline, and framework to measure and assess its need, community engagement, and positive results for clients. This planning will also evaluate the most effective practices and service gaps to inform the programme's future approach. It's also incredibly important for us to prove the value and positive outcomes for older people's lives to existing and potential supporters.

KEMP HOME & HOSPITAL

With the projected population growth of older New Zealanders, Kemp Home & Hospital expects the same trends around the frailty of new admissions and the high demand for care to continue. There will be increasing pressure on family and community to support seniors living at home who require assistance with daily tasks such as showering, dressing, and toileting.

Considering the changing resident demographics and models of support for seniors, Kemp will review its current operation and determine our

long-term approach to supporting the community's most vulnerable seniors.

With senior's increasing medical and psycho-social needs when entering residential care, a higher level of clinical expertise and specialist resources will be required to meet their needs. As a result, costs will increase. Innovation and technology is one way we will look to combat rising costs while improving the experience for our residents and whānau. One example is implementing simple tracking technology for confused residents who wander.

We will also continue progressing our Kemp Enhancement Programme, to improve the physical environment for the benefit of the entire Kemp whānau. The work so far has included upgrading outdoor areas with colourful seating and upgraded garden beds, re-fencing, purchasing new furniture in the rose garden and resident areas, and general tree and plan maintenance. We will continue upgrading our furnishings, along with some of the communal areas, to improve the functionality and comfort of our facility.

Kemp residents and whānau have reported that beautifying the physical surroundings does make a remarkable difference to their lives and outlook.





BRITANNIA HOUSE

With a growing number of people living rough and without shelter, Associate Housing Minister Kris Faafoi recently opened the doors to our new transitional housing facility; Britannia House in Petone.

Britannia House will enable us, in partnership with a number of other agencies and organisations to provide warm, dry and safe accommodation, along with tailored support such as access to social, health and reintegration support.

The addition of Britannia House sits neatly amongst the suite of other services that we provide, as we continue to support people into longer-term, sustainable and permanent housing.

We've leased this property, enabling us to provide services at this House for the next six years. Britannia House will be looked after by our new Transitional Housing Manager, Henare Parker.

TWO WORLDS PAELLA

The Wellington City Mission has recently teamed up with Paul Barris of Paella Boys to produce and sell ready-to-eat Paella meals at local supermarkets & service stations across Wellington to raise funds for The Mission. The product is dairy-free, nut-free and gluten-free.

The first of these were rolled out at the beginning of September at New World Chaffers (City) on Wakefield Street. Each Paella meal is being produced and manufactured locally at a kitchen in Petone, and there are 5 flavours Chicken, Beef, Vegetarian, Lamb and Seafood. The product's packaging is biodegradable.





THANK YOU

The Wellington City Mission has been providing unconditional care and support to vulnerable people in and around Wellington for over 115 years. The essential work we do never stops. We simply wouldn't exist without the ongoing support of our amazing donors and volunteers. We are incredibly grateful for the donations we receive that enable us to continue to care for others and keep us stocked with food and the necessities we need day to day. Thank you!

We would like to thank everyone who makes our work possible. Thank you to all the individuals, businesses, trusts and foundations, schools, churches and community groups who generously give financial and product donations. Thank you to all of our regular volunteers, volunteers from community or corporate groups, volunteers who help with events, and all those who assist both our Winter and Christmas Appeals including the Brown Paper Bag Collection, Street Day Appeal

and Pack the Bus. Together with your support we change lives for families and individuals in our communities.

Our thanks also go to our wonderful Mission Auxiliary Committee and the Anglican Diocese of Wellington, for their continued support.

Every year we work collaboratively with a wide range of groups in the Wellington region, and we are careful not to replicate services already available in our community. By working together, we are able to offer assistance to people right across our region when they are faced with overwhelming challenges, helping them achieve the best outcomes.

THANK YOU TO THESE TRUSTS AND FOUNDATIONS WHO SUPPORTED THE MISSION WITH GRANTS IN THE 2018/19 FINANCIAL YEAR:

- Aileen Drewett Charitable Trust
- Anglican Care Network
- Anne and Geo Davison Charitable Trust
- Bowen Trust Board
- C H Izard Bequest
- Carol Tse (No2) Family Trust
- Caroline Uren Bequest
- Community Organisation Grants Scheme
- Community Post
- DineAid Charitable Trust
- EM Pharazyn Trust
- FH Muter Trust
- Four Winds Foundation
- Hilda Curtis Charitable Trust
- Hutt Mana Charitable Trust
- Irene Baker Foy Trust
- Jack Jeffs Charitable Trust
- Joe Aspell Trust
- John Ilott Charitable Trust
- John Tristram Memorial Trust
- Kaha Trust
- Lion Foundation
- Maurice Hughes Downer Trust
- McSyth Charitable Foundation
- Mokoia Masonic Perpetual Trust
- Morris and Mary Evans Charitable Trust
- New Zealand Community Trust
- New Zealand Lottery Grants Board
- Nikau Foundation
- Pelorus Trust
- Porirua Net Proceeds Committee (Trust House)
- St Joans Trust
- The Margaret Ann Tibbles Charitable Trust
- The Mr. and Mrs. George Denton Trust
- The Paddy Brow Charitable Trust
- The Tindall Foundation
- Thomas George Macarthy Trust
- Trust House
- Walter and Rana Norwood Charitable Trust
- Wellington City Council
- Winton and Margaret Bear Charitable Trust

We extend a very special thanks to George Osborne, Betty Stoker, Lalla Myra Parsons, Gwendolen Esmee Dixon, John Crighton, Henry Benjamin Eglinton, Elizabeth Anne Markham Viggers, Lawrence Seymour Durey, William Edward & Ruby Alice Dickinson, Audrey Lorna Jones, who all left The Mission generous bequests this past financial year.

THANK YOU TO THESE LOCAL AND CENTRAL GOVERNMENT AGENCIES:

- Ministry of Health
- Ministry of Social Development

- Oranga Tamariki – Ministry for Children
- Wellington City Council
- Hutt City Council
- Upper Hutt City Council
- Porirua City Council
- Capital and Coast District Health Board
- Hutt Valley District Health Board
- Work and Income
- Housing New Zealand
- Accident Compensation Corporation
- Wellington City Council Housing
- NZ Police
- Ministry of Education

THANK YOU TO THESE COMMUNITY GROUPS AND OTHER HEALTH AND SOCIAL WELFARE PROFESSIONALS:

- Age Concern
- Barnardos
- Salvation Army
- St Vincent de Paul
- Catholic Social Services
- Atareira Whānau Support Services
- Birthright
- Capital Coast Addiction Services
- Compass Health
- Problem Gambling Foundation
- Emerge Aotearoa
- Porirua Whānau Centre
- Taeaomanino Trust
- Wesley Community Action
- Women's Refuge
- Kokiri Marae
- ChangeMakers Refugee Forum
- Ngati Kahungunu ki Poneke Community Services
- Dwell Housing Trust
- Wellington Night Shelter
- Wellington High School
- Plunket
- Mary Potter Hospice
- Te Omanga Hospice
- Downtown Community Ministry (DCM)
- Care Coordination Centre
- Compassion Soup Kitchen
- PACT (alcohol and drug addiction counselling services)
- Evolve Youth Service
- Family Planning
- Learning Connexion
- Police Youth Aid (Wellington Eastern Suburbs)
- Youth Service Wellington
- Challenge 2000
- Kaibosh Food Rescue
- Kiwi Community Assistance

In addition, we work with primary health organisations, hospices, retirement villages, private nursing agencies, clergy, and general practitioners, as well as a wide range of community crèches, independent midwives, and other health and social service professionals.

wellingtoncitymission



THE WELLINGTON CITY MISSION

City Missioner
Mission programmes
Finance & Administration
Marketing & Fundraising

19 Gordon Place, Newtown
PO Box 7477, Newtown, Wellington 6242
Phone: (04) 245 0900
Email: enquiries@wgtncitymission.org.nz
Website: www.wellingtoncitymission.org.nz

KEMP HOME & HOSPITAL

21 Te Pene Avenue, Titahi Bay
PO Box 52081, Titahi Bay, Porirua 5242
Phone: (04) 236 8099
Email: info@kemphome.co.nz

CITY MISSION STORES

Wellington City Store: Corner of Taranaki &
Abel Smith Streets
Petone Store: 228 Jackson Street
Phone: 0800 245 542
Email: collect@citymissionstore.nz

BRITANNIA HOUSE

38 Britannia St, Petone,
Wellington 5012
Phone: (04) 568 8622



The Wellington City Mission



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