



### Support Workers / Kaitiaki - Whakamaru

- **Wellington's own pioneering residential space for 18-24 years olds**
- **Be part of a wider multi-disciplinary team**
- **Night shift vacancies**

We have a few places left to fill on our night shift to complete our team of Kaitiaki (Support Workers/Guardians).

In November, we will be moving into Whakamaru, our latest building development that will reshape the way we support Wellingtonians in need and empower them towards fullness of life. If you are interested in hearing more about [Whakamaru](#), please click on this link.

### **About the mahi**

The Kaitiaki provide 24/7 support to whānau living in the onsite transitional housing and to other manuhiri (clients, visitors and residents) who are utilising Whakamaru. As part of the Community Services team, the Kaitiaki and Senior Kaitiaki will:

- provide onsite concierge and wayfinding to manuhiri
- support to whānau with personal development, life skills, and health and wellbeing support
- enable engagement in community activities and referral to other community support services
- de-escalate challenging behaviour in a restorative and safe manner
- help with the day-to-day management of complex communal areas
- provide reception services
- work 12-hour night shifts (1900 - 0730)

Through your day-to-day work, you will build strong relationships with manuhiri and the Whakamaru team to create an inclusive, supportive and fun community where people feel safe.

### **About you**

To be successful in this role, you will bring with you an ability to walk alongside people who are in more difficult times of their lives, in a calm and empathetic manner without judgement. You will believe that life can be better than it is for the people we serve. You will also:

- be compassionate and kind
- have an open mind about working alongside people from all walks of life
- proven ability to manage and de-escalate challenging situations

- understand Te Tiriti, Te Ao and Tikanga Māori and their application to social services
- have previous experience or interest in working with youth
- be eligible to live and work in Aotearoa New Zealand

As a **Senior Kaitiaki** you will do the work of Kaitiaki, as well as being the duty leader for shifts, leading the management of complex situations and incidents as well as guiding, mentoring and supervising the daily mahi of Kaitiaki and therefore you will also:

- have at least 3 years' experience as a kaitiaki/support worker or similar role
- ideally hold a Level 4 NZ Certificate in health and wellbeing or a relevant social service or health qualification
- proven experience and ability to coach, guide and mentor other kaitiaki,
- be confident to take responsibility for a site, situation, or programme when needed.

### **The opportunity**

Wellington City Mission has just celebrated 120 years of working in, and for, the Wellington Community. We help people in need by providing transitional housing, social work and addiction support, financial mentoring, food, and somewhere to come for company. We can only do what we do because we have a team of more than 200 capable and committed people working with us!

This is a fantastic opportunity for you to be part of this team and service striving to support people to live the best lives they can. We are bringing *transformation, empowerment, and fullness of life* to Wellingtonians in need.

Wellington City Mission's wide-ranging services means there are great future opportunities for your career development and we encourage and support our kaimahi to grow and to develop your social service sector skills and experience within our organisation.

We are looking for kaitiaki for both 12-hour days and nights shifts, so please indicate your preference when you apply

### **How to apply**

We encourage diversity and welcome applications from all communities and from people with lived experience! You **MUST** however be eligible to live and work in Aotearoa New Zealand.

To **APPLY** – please send your completed application form, covering letter and CV to [workwithus@wcm.org.nz](mailto:workwithus@wcm.org.nz) with **Kaitiaki or Senior Kaitiaki - Whakamaru** in the email subject line. Applications close on Sunday 6 October, but we will be reviewing suitable candidates as they apply, so do not miss out on this amazing opportunity.

For a copy of the position description and application form please head to our website <https://wellingtoncitymission.org.nz/about/working-here/>